



Performance Assurance Committee Meeting

Summary – 17 August 2021

KEY MESSAGES

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the Performance Assurance Committee (PAC) with updates on five of the 13 Shippers (excluding those which are part of the PC4 monthly improvement targeting activity) that are currently on Performance Improvement Plans.
 - PAC members were generally happy with the performance improvements being seen across the board with the exception of one Shipper.
 - PAC members remain concerned with Bratislava's performance and agreed on PAFA's recommendation to invite them to a second stage escalation meeting in September despite the Shipper contacting the Xoserve Customer Advocate Manager (CAM) following the issuance of the PAC's 'minded to' position (agreed in the July meeting) by an email from the Joint Office (JO) in August.
- Committee members were informed of an underperforming Shipper who the PAFA have been monitoring over the last few months.

- **RISK AND ISSUES UPDATE**

- PAC members were provided an update on the Winter Annual Ratio (WAR) Bands following the latest data being available and ahead of the opening of the September window. This provides Shippers with one final opportunity to submit reads for either window before the end of the gas year.
- The latest data indicates there has been very little movement in the number of reads submitted and therefore the WAR bands generated. The percentage of 'no WAR bands calculated' remains relatively unchanged between GY 19/20 and GY 20/21
- PAFA indicated that when the values were run through the risk evaluation tool, the total risk level declined by 1.3%.
 - This is a result of the number of sites now eligible to generate a WAR band for which reads are required is decreasing rather than the number of sites submitting readings increasing.

- **METER BY PASS – CONSUMPTION ADJUSTMENTS**

- The Central Data Services Provider (CDSP) informed the Committee of an update on consumption adjustments required on open meter bypasses. The CDSP have been actively managing the open by-pass meters leading to consumption adjustments where required.



- **DATA DISCOVERY PLATFORM (DDP) UPDATE**

- The CDSP provided an update to Committee members following the DSC management meeting, which took place on the 11th August, where a budget of £100k was approved to support the additional seven user stories which need to be developed.
- The user stories are to be delivered in three separate releases following an eight-week mobilisation period which is required as resources are to be recruited externally to deliver the user stories.
- Four user stories will remain in backlog and will roll over to the 2022/23 budget as funding will not allow this to be developed. Additionally, the CDSP do not have the ability to interrogate reconciliation at present.

- **PERFORMANCE ASSURANCE COMMITTEE (PAC) ANNUAL REVIEW**

- The PAFA informed Committee members that the first draft of the PAC annual review is now available for review and PAC member comments.
- Previously the annual review has been a review of the performance assurance successes and failures as well as an assessment of the roles of the PAC, PAFA and CDSP. An additional element has been added this year whereby parties can provide comments around factors that influence their ability to meet UNC requirements.
- The PAFA requested feedback from Committee members to be provided within the next month so that the final draft can be approved at the September PAC meeting.
- The Annual Review and review period is expected to be available from mid-September for 6 weeks through to the end of October.
- Results, analysis and observations are to be provided at the November PAC meeting.