



Performance Assurance Committee Meeting

Summary – 14th December 2021

KEY MESSAGES

• SHIPPER PERFORMANCE ANALYSIS

- The Performance Assurance Framework Administrator (PAFA) provided the Performance Assurance Committee (PAC) with updates on three of the 13 Shippers (excluding those which are part of the PC4 monthly improvement targeting activity) that are currently on Performance Improvement Plans.
 - Committee members were informed of the PAFA's access being revoked which meant M-1 data wasn't available for them to update the Committee on in relation to Product Class 1 and Product Class 2. A two-month update will be provided at the January PAC meeting, should access be re-instated.
 - The PAFA recommended closure of one Shipper's plan as they had no sites remaining on their portfolio. Though PAC members remained concerned of performance on these sites, the PAFA reassured them that they would be monitoring the performance of these sites under the new Shipper code and would highlight any concerns as they arise.
 - An overview was provided on the Shippers allocated sites through the Supplier of Last Resort (SoLR) process as a result of the current GB Energy Crisis which has seen a large number of Suppliers exit the market. As the reports are at M-1 and majority of transfers occurred in October and November, only some of the impacts are starting to materialise through the transfer reads report. Updates will continue to be brought forward over the coming months to assess the impacts.
 - The PAC were informed that of the sites required to submit readings in order to calculate the respective Winter Annual Ratio (WAR) Bands, circa 26% of sites had not complied by having a read submitted and/or accepted.

• RISK AND ISSUES UPDATE

- The PAFA presented updates on risks in relation to unregistered sites, shipperless sites, meter bypass, meter drift, line in the sand, transfer reads and replacement reads.
- Committee members were informed that most risks have decreased in value although there were two areas for PAC's awareness and attention
 - Line in the sand – this risk had previously been closed and the PAFA recommended that PAC reopen the risk. The recommendation was agreed and further updates will be brought back to the January PAC meeting
 - Transfer reads – this risk is expected to increase over the coming months due to the current market conditions. A further update will be provided at the January PAC meeting with any developments on the risk level from data available over the past few months up to the current position.



- **DATA DISCOVERY PLATFORM (DDP) UPDATE**

- The DDP team have been working on release 1, where the three user stories in relation to transfer read submission, AQ corrections reason code information and AQ split by age band, have all been developed and tested. The three user stories are expected to go live on the 18th December 2021.
- Release 2, which includes user stories on Meter Read Validity, is in development.
- The Central Data Services Provider (CDSP) also informed the Committee that the development of release 3 has been initiated ahead of plan.
- In relation to the report supporting Modification 0672, where the logic did not match the requirements of the modification, the report was amended on the DDP on the 30th November. However, one rule is still outstanding whereby the reporting is at M-1 (the month preceding the current month) but should be at M-2 (two months preceding the current month) to allow for inclusion of any reads submitted in the D+25 window as stated in the Uniform Network Code (UNC) for Product Class 4. This was discussed at Distribution Workgroup on the 13th December, and it was understood a fast track modification will be raised to ensure it is captured in the correct way.
- The CDSP recommended that the Committee consider whether there are any further developments required or if any reporting needs to come out of the backlog. Under the current delivery schedule, it would not be feasible until February 2022.

- **ANY OTHER BUSINESS**

- **Annual Review:** The PAFA provided an update on the responses from industry following a six-week consultation period. There was a single consultation response was received. The PAFA proposed four options for PAC members consideration.
- **Gas Performance Assurance Portal (GPAP):** Committee members were informed that the Portal that has been developed to replace the current Huddle platform for file sharing and is about to go live and be rolled out. An overview of the portal and its functionality was provided to the Committee.
- **PAC/PAFA Business As Usual (BAU) Activities:** Following the PAC's approval for the PAFA to resume some BAU activities, the CDSP informed the Committee that a contract variation has been requested and agreed and would be signed off this month.