



Performance Assurance Committee Meeting

Summary – 18th January 2022

KEY MESSAGES

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the Performance Assurance Committee (PAC) with updates on two of the 9 Shippers (excluding those which are part of the PC4 monthly improvement targeting activity) that are currently on Performance Improvement Plans.
 - The PAFA provided Committee members with an update on one Shipper who is close to completion on their plan. Should performance continue to be in line with UNC target next month, the plan would be closed for one of the markets.
 - An overview was provided on the Shippers allocated sites through the Supplier of Last Resort (SoLR) process as a result of the current GB Energy Crisis which has seen 12 Shippers exit the market. As the reports are at M-1 and majority of transfers occurred in October and November, only some of the impacts are starting to materialise through the transfer reads report. Updates will continue to be brought forward over the coming months to assess the impacts.

- **RISK AND ISSUES UPDATE**

- The PAFA presented updates on two new risks in relation to Daily Metered threshold sites in Non Daily Metered and Meter Asset.
 - Meter Asset risk had seen a decline in the Value at Risk (VaR) and remains a low priority for the PAC. However, the Daily Metered sites in the Non-Daily metered category has seen an 8% increase in the VaR, which has been driven by an increased number of sites within this category. Though there has been an increase, it is not a significant increase and no PAC action is required at this point.
- Updates were also provided on risks relating to line in the sand and transfer reads following additional investigation required from updates provided at the December PAC meeting.
 - Line in the sand is high priority for the PAC, following the rise in this risks risk level. The PAC intend to write out to those involved as a priority in the run up to the next line in the sand cut off. The CDSP noted that engagement will be carried out with Shippers in the coming weeks regarding line in the sand and particularly helping Shippers to identify those impacted meters, which can be self-served via the Data Discovery Platform (DDP).
 - Transfer reads remains low though this is expected to increase over the coming months.



- **DATA DISCOVERY PLATFORM (DDP) UPDATE**

- The DDP team have internally tested release 1 but further input from the PAFA is required which will take place in the coming weeks.
- Release 2, which includes user stories on Meter Read Validity, is progressing but has slowed down recently due to internal absences. However, it is expected to still be completed within the timescales.
- Four user stories remain in the backlog for PAC members consideration as to which remain priority for the Committee. These are to be discussed in the coming months as to which of the user stories will be delivered in the next Financial Year.
- In relation to the report supporting Modification 0672, the amendments to the reports have been made except for aligning the read performance and AQ read performance report. The latest view is that they should align, and a fix will be deployed to ensure delivery of this.

- **ANY OTHER BUSINESS**

- **Annual Review:** The PAFA put forward options to the Committee to address the low level of engagement. Committee members considered the options and agreed that the 2022 Annual Review should take place via an industry webinar session to be held in September/October 2022.