



Performance Assurance Committee Meeting

Summary – 16th November 2021

KEY MESSAGES

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the Performance Assurance Committee (PAC) with updates on five of the 13 Shippers (excluding those which are part of the PC4 monthly improvement targeting activity) that are currently on Performance Improvement Plans.
 - Committee members agreed to close one Shipper's plan with evidence that the Shipper is effectively managing their portfolio. The PAC requested that the PAFA continue to monitor performance due to a dip in the last months statistics and to raise any concerns as they arise. The PAC would like to thank the Shipper for the effort and resources applied to achieve UNC target.
 - PAC members discussed concerns with two Shippers who were on improvement plans but had fallen into the Supplier of Last Resort (SoLR) process. The PAC were informed that these plans would automatically be terminated. The PAFA will continue to bring analysis on these sites and all sites awarded through SoLR processes.
 - The PAC would like to thank Shippers for the effort made to comply with the obligations to submit NDM sample data under the modification 0654s. There has been significant improvement made, with an increase of successful submission rate increasing from c. 38% in April 2021 to c. 70% in October 2021.

- **RISK AND ISSUES UPDATE**

- The October run through of the evaluation tool indicated there were anomalies in the data due to COVID and national lockdown restrictions. The tool was reworked to smooth out the data and give a more reliable view of the trends.
- PAC members were provided an update on the meter read performance risks that have been refreshed in the risk evaluation tool.
- Meter read performance remains a key area of focus for the PAC to reduce the risk in this area.

- **GB ENERGY CRISIS**

- PAC members discussed the GB Energy Crisis which has seen a number of Suppliers exit the market. As a result, the sites have entered the SoLR process and have been awarded to new Shippers.



- The PAFA drafted a letter which provided guidance for effected Shippers on PAC action throughout this period, which PAC members provided feedback on. The PAFA will make the amendments and issue to Shippers who have been awarded sites through the SoLR process.

- **DATA DISCOVERY PLATFORM (DDP) UPDATE**
 - The DDP team are working on the delivery of XRN5321, which contains three user stories. These are to be developed and tested with the aim to go live on the 20th November 2021.
 - Backlog user stories will not be delivered until April 2022. A review of the requirements for these user stories has been undertaken but is on hold due to technology changes. Once the changes are completed, the backlog will be updated with costings and estimated delivery dates to be provided.
 - Committee members were informed of issues in the AQ read performance reports available on the DDP whereby the reports are not reflective of the requirements. The report also does not cover the correct time ranges. A fix is in development but will only correct the data from November 2021 onwards and no history will be updated. Changes are expected to go live on the 29th November 2021.
 - The Central Data Services Provider (CDSP) informed Committee members that following a formal PAC vote, the PAFA will be completing the DDP testing on behalf of the Committee. This will be effective for release 2 and release 3.

- **ANY OTHER BUSINESS**
 - **Strategic workshop:** The PAFA proposed three dates in January for a PAC strategic workshop, whereby Committee members agreed that Wednesday 26th January 2022 would be the most suitable date. PAC members were presented the strawman agenda by the PAFA. Any further agenda items which would like to be added can be requested by PAC members by informing the PAFA.
 - **Modification 0692 reporting:** The CDSP informed Committee members that following investigations, the movement of sites from PC4 Annual to PC4 Monthly would not be able to be delivered by the DDP. An ad-hoc report can be generated, which the CDSP are currently looking at. The PAFA reminded Committee members that if the PAC would like a monthly report, this would need to be requested as it is not part of the modification. However, PAC members are only interested in the initial movement, which would be visible in February 2022 as the modification implementation date has been delayed to January 2022. The CDSP will report on the movement of sites to the Committee at the February 2022 PAC meeting.