



Performance Assurance Committee Meeting

Summary – 12 October 2021

KEY MESSAGES

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the Performance Assurance Committee (PAC) with updates on six of the 13 Shippers (excluding those which are part of the PC4 monthly improvement targeting activity) that are currently on Performance Improvement Plans.
 - One Shipper is close to having their improvement plan closed if they are able to maintain the current level of performance. The PAC would like to thank the Shipper for their efforts in improving and maintaining read performance.
 - PAC members remain concerned with read performance in the PC4 monthly market. More specifically, Committee members are concerned by the number of sites being moved from monthly to annual read. This is an area the PAC will continue to monitor closely, particularly with the implementation of *“UNC0692 – Automatic updates to meter read frequency”*.

- **SHIPPER ESCALATION CASE**

- The PAFA informed the Committee that the letter to the Shipper confirming the actions had been sent to the Shipper, no acknowledgement was received.
- The PAFA will await confirmation from Shipper (in line with the actions provided) and will provide an update of this at the November PAC meeting.

- **RISK AND ISSUES UPDATE**

- PAC members were provided an update on some risks that have been refreshed in the risk evaluation tool.
- Overall, the COVID months have changed both Consumer and Shipper behaviour and has therefore impacted data trends. The PAFA will need to consider the implications completely before recommending a strategy to the PAC which will be brought to a future PAC meeting.
- The PAFA proposed a strategy workgroup for the PAC to discuss their approach, which PAC members welcomed. An agenda and timescale is to be drafted by the PAFA which will be reviewed at the November PAC meeting.



- **DATA DISCOVERY PLATFORM (DDP) UPDATE**
 - The DDP team have begun work on XRN5321 as of week beginning 4th October. There are three areas of development which will be delivered as part of the first release. A further, more detailed update will be provided at the November PAC meeting when more work has been completed.

- **PERFORMANCE ASSURANCE COMMITTEE (PAC) ANNUAL REVIEW**
 - PAC members were informed that the Annual Review is out for consultation and a full update will be brought into the November PAC meeting with lessons learnt, feedback received and a future plan

- **ANY OTHER BUSINESS**
 - PAC members discussed the changes of energy prices and the impact it is having on Shippers/Suppliers.
 - The PAFA informed the Committee that a Shipper has already been in touch on this topic and what they can expect to see in their data.
 - PAC members agreed to discuss this at the November PAC meeting.