



Performance Assurance Committee Meeting Strategic Workshop Key Messages – 26th January 2022

NEW MISSION STATEMENT

“TO BE INSTRUMENTAL IN DRIVING, SUPPORTING AND ENCOURAGING INDUSTRY’S CONTINUED IMPROVEMENT FOR GAS SETTLEMENT PERFORMANCE AND RISK MANAGEMENT.”

HEADLINES

What does good look like?

PAC discussed the current UNC target levels, measurable successes of the regime and the potential impacts of UNC674.

- PAC reviewed a number of statistics across different areas of performance within the regime.
- Demonstrating how far the work of the PAC had come, but also how much work there was left to do.
- The PAC agreed that the regime was in place to help Shippers bring up their own performance and individually how improvements would positively effect settlement accuracy.

Targeting Strategy

PAC discussed and agreed the merits of using the UNC targets as a benchmark for PAC strategic targeting vs AQ at risk numbers and the volume of unread meters as a whole.

- PAC agreed to pursue a new targeting approach which steps away from the current approach of focus on Read Performance, and more recently AQ at risk.
- The new approach will take into account a Shippers performance across various areas of the monthly Performance Assurance Report Registers (PARR) suite, building a more holistic view.

Performance Assurance Techniques

PAC discussed, reviewed and agreed the current application of Performance Assurance Techniques.

- Introduction of a new framework around Performance Improvement Plans.
- This will include Shippers setting interim milestone targets throughout their plan journey as well as set target dates.
- PAFA will be producing and issuing new templates for Shippers to utilise when creating their plans.

Incentives

PAC discussed how they use incentives to advance targeting.

- PAC considered current incentives of the regime and those to be brought in by UNC674S (Performance Assurance Techniques and controls).

Full minutes can be viewed [here](#).