



Performance Assurance Committee Meeting

Summary – 13th September 2022

KEY MESSAGES

- **AREAS OF PAC CONCERN**

- **UNC674V (Performance Assurance Techniques and Controls) implementation;**

The Performance Assurance Committee (PAC) considered the designated implementation date of 1st November 2022 for UNC674V and IGT138V. The discussion included how the new Performance Assurance Framework Document (PAFD) should be implemented.

The PAFD will need to be amended immediately for housekeeping changes and it is PAC's intention to have the document ready for the 1st November 2022.

The PAC noted that the development of the Holistic Performance Matrix will aid them in their decision making around applying new Performance Assurance Techniques (PATs) on Performance Assurance Parties (PAPs), recognising that there is a six-week transition period written into the Modification which would mean the PAC could not apply PATs to new engagements.

Committee members discussed and agreed to an extension of the transition period to three months. Industry members will receive a letter from the PAC informing them of the extension to this transition period.

Agreed strategic engagement plans and work with Parties already working on a Performance Improvement Plan will continue throughout the transition period.

- **Distribution Network Meter Measurement Errors**

PAC expressed disappointment that Measurement Errors are still occurring more often than might be considered understandable. There was a discussion around the incentives and mitigations being deployed by the Networks. The PAC indicated that they are minded to audit processes in these circumstances.

- **'Line in the Sand' Strategy 2022/2023**

The PAC agreed to continue with the 'Line in the Sand' Strategy to reduce the number of meters rolling over without a meter reading in March 2023. The worst performing Shippers were identified by the volume of AQ at risk and the volumes of meters in this category and they will be receiving a letter of escalation to be agreed shortly. The worst Shippers will be interviewed by PAC at the beginning of the new year if there are no performance improvements.

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the PAC with updates on three of the four Shippers that are currently on Performance Improvement Plans (excluding those which are part of the PC4 monthly improvement targeting activity).
- Committee members were presented with the Holistic Performance Matrix, following changes requested at the previous strategic workshop held in May 2022.



- **PERFORMANCE ASSURANCE ENGAGEMENT SESSION**

- The PAFA will be hosting an Engagement Session for all UNC parties on 21st September 2022 via Microsoft Teams.

Communications about the event were sent out by the Joint Office on 17th August, including the agenda.

The session will include an overview of the Performance Assurance Regime, the changes to expect following the Implementation of UNC674V, a look at the past year of activities from the PAC and a Panel Q & A session with PAC members as well as representatives from the PAFA and the Central Data Services Provider (CDSP).

Parties will have the ability to ask questions and interact throughout the session via Slido.

- **ANY OTHER BUSINESS**

- **Impact of the bank holiday:** The CDSP informed the Committee that the bank holiday on Monday 19th September 2022 would not be treated as a bank holiday from a systems perspective. Contract managers would receive a communication on the 13th September 2022 to confirm this. It was noted that there could be impacts on the data as a result of this as some Shippers may miss system deadlines. The CDSP are conducting further analysis on the impact of this approach to the short notice bank holiday.