



Performance Assurance Committee Meeting

Summary – 18th July 2023

KEY MESSAGES

▪ AREAS OF PAC CONCERN

- **Draft PARR Report for IGT Modification 159V Changes:** The Central Data Services Provider (CDSP) provided an update on the PARR report that has been drafted as a result of [IGT Modification 159V – Amendments to the Must Read Process](#) and were looking to remove one of the reporting items that had previously been added (Change of Shipper). PAC approved to remove this table from the PARR report.
- **0851R Review Group:** The Performance Assurance Framework Administrator (PAFA) are to attend the Distribution Workgroup on behalf of PAC for [0851R – Extending the Annually Read PC4 Supply Meter Point \(SMP\) Read Submission Window](#) after a request from Distribution.
- **PAFA Workshop:** The PAFA are to hold an information session for all interested industry parties to walkthrough the Holistic Performance Matrix (HPM) and the relationship between the PARR Workgroups and DDP data in further detail. This session is likely to take place in Autumn 2023.
- **User Representative Appointment Process:** The Joint Office reminded all parties including existing PAC members to submit nominations for the PAC Committee to remain as a representative.

▪ SHIPPER PERFORMANCE ANALYSIS

- **UNC MOD 0654S – NDM Sample Data Analysis:** An overview was provided regarding NDM Sample Data submission, where there has been a notable drop in daily sample data submission performance since April 2022 with 8 Shipper parties having made no file submissions in April 2023. PAC approved for these Shipper parties to be contacted via a formal letter to request acknowledgement that a required data submission will be made in October 2023.
- **Stranded Supply Points:**
CDSP confirmed that its Customer Experience team is currently dealing with these sites and affected parties, with the largest affected party looking to get set up with a Supplier in July 2023.
- **Performance Plans – Exit Criteria:** PAFA presented an update on Ceasing Performance Improvement Plans (PIPs) and looked at considerations and options for when a Shipper party should come off a PIP. PAC to review the presentation content with further discussions to take place at the August PAC meeting.